

If you want a complete course in Customer Service Training complete with a Certificate of Completion then you can stop looking! This course includes 6 of our best selling Customer Service Training manuals covering both basic and advanced customer service skills. This is over 750 pages of pure content! These skills will enable you to provide the very best customer service experience for every customer, every time. No more angry customers due to simple and common mistakes! No more customers leaving your business to go to your competition! Customer Service Skills, also called Soft Skills are among the highest in demand skills according to Human Resource professionals and Employment Recruiters. Those who possess these skills are among the most productive and the most sought after people for new jobs and promotions! Show your customers that you care about them by proudly displaying your full color, suitable for framing personalized Certificate of Completion. Hang it on your office wall, display it behind the counter in your showroom, or even place it in your portfolio along with your resume to show everyone that you possess important and high demand skills! This course was written and designed by The Customer Service Training Institute using their 20+ years of experience to provide one of the most comprehensive and effective courses available today. Based on their Self-Paced Training model, you train at your own speed and on your own schedule to help insure that everyone gets the most from their materials and that no one gets lost or left behind. When it comes to quality and cost effective Customer Service Training, you will be hard pressed to find a better value! After reading the materials simply take a short test and submit it to us using the directions provided. Upon passing the test you will receive your full color Certificate of Completion! (Certificate carries no degree or CEU credits. It is strictly a Certificate of Completion only.) Why not put their 20+ years of Customer Service Training experience to work for you and proudly display your Customer Service Training Certificate and show your customers that you care so much that you dedicated your time and resources to make sure you were able to provide with the best experience possible! Graduates of the Certificate Program also qualify for other FREE materials as well as discounts on future products and more!

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